

ECO SWISS GENERAL TERMS AND CONDITIONS FOR COURSES

Zurich, February 6, 2024

Registration / Invitation

The prices quoted do not include VAT. Exceptions are mentioned.

The number of participants is limited. Registrations will be processed in order of receipt.

After the registration deadline (approx. one month before the start of the course), all participants will receive a personal invitation with all the information they need to attend the course.

If an event is already fully booked when the registration is received, we will inform you immediately and inform you about free places in courses that take place at a different time.

Course fee

After the course, the participants will receive the invoice for the course attended, if there is a fee.

The course fee includes the course documents (does not apply to the manual for the EKAS industry solution from ECO SWISS). In face-to-face classes, lunch and snacks are also included in the course fee. Not included are the travel costs for the journey.

Course delivery

ECO SWISS courses are usually face-to-face classes. If courses are conducted digitally, the participants will be informed in good time about the type of implementation.

Course confirmation

The course confirmation will be issued if at least 80% of the course has been attended. In digital courses, the camera must be switched on for at least 80% of the course duration or active participation must be proven for at least 80% of the course duration.

Course cancellation

A decision on whether a course will be held will be made after the registration period has ended. If the number of participants is insufficient, ECO SWISS reserves the right to cancel or postpone the course.

Registered participants will be informed of the postponement date. These people have priority when attending the new course.

If a planned event cannot take place due to force majeure (including illness/accident of the course leader) or due to insufficient registrations, there are no claims against ECO SWISS.

Registration and cancellation fee

If, for a reason such as illness, absence during vacation, conflicting appointments, military service etc. are forced to deregister, the following rules apply:

- Cancellations must be submitted in writing/electronically
- Substitute participants are gladly accepted
- Neither reductions nor refunds of course fees can be granted for absences

Cancellation fee

- up to 30 days before the start of the course: free of charge
- Up to 14 days before the start of the course: 50% of the course fee
- afterwards: 100% of the course fee

Intellectual Property / Copyright

All content, regardless of the form in which it is available (written, electronic, oral), is the intellectual property of ECO SWISS or its partners and may only be used if the source is acknowledged.

Data protection

By registering, all participants accept the use of their personal data by ECO SWISS for course organizational and statistical purposes.

Disclaimer / Insurance

Any liability for damage incurred is excluded for all courses organized by ECO SWISS.

The participants are responsible for sufficient insurance cover themselves. ECO SWISS cannot be held liable for theft or loss of items.

Additional conditions

ECO SWISS can make deviating individual agreements or set other conditions in the course advertisement. In these cases, these conditions take precedence over the regulations in the General Terms and Conditions.

Place of jurisdiction is Zurich.